

Muestra



Manual de Recepción y Bell Boys

Nombre:

Carta de bienvenida

Descripción:

Carta que se le entrega al huésped al registrarse en Recepción, debe entregarse doblada en tres partes dentro del sobre membretado.

Código:

4401446VV

Actualización:

Mayo de 2018

Diseñador: Oscar Haro

Especificaciones

Carta: Impresa en hoja membretada.
Doble de tres partes.

DESCARGAR ARCHIVO EN ALTA

Este documento sólo es una muestra y el diseño puede estar a escala, si requiere el archivo en alta o para imprenta favor de solicitarlo con el código al Departamento de Marketing.

Contacto:

comunicacion@velasresorts.com
+52 (322) 226 8669



Dear guest:

Welcome to Velas Vallarta. We truly hope we can make your vacation with us a unique and unforgettable experience.

For your convenience, we would like to remind you the services you can enjoy as part of your All-Inclusive plan:

- Breakfast, lunch and dinner at our oceanfront Andrea restaurant, open from 7:00 a.m. to 11:00 p.m.
- Buffet menu from 11:00 a.m. to 5:00 p.m.
- À la carte menu or buffet, and themed dinners at La Ribera restaurant, open from 7:00 a.m. to 11:00 p.m.
- Domestic and international premium beverages at Alhambra Lobby Bar from 12:00 p.m. to 11:00 p.m.
- Domestic and international premium beverages at La Ribera restaurant, open from 7:00 a.m. to 11:00 p.m.
- Cocktails in the Aqua Bar from 11:00 a.m. to 7:00 p.m.
- Unlimited 24-hour Room or Suite Service extra charge
- Unlimited minibar, replenished daily
- In-suite mini-bar, open daily: Monday to Friday, from 7:00 a.m. to 9:00 p.m.; Saturdays from 7:00 a.m. to 8:00 p.m.; and Sundays from 9:00 a.m. to 5:00 p.m.
- Cardiovascular Center open daily: Monday to Friday, from 7:00 a.m. to 9:00 p.m.
- Tennis courts
- Kids Club for ages 4 to 12, open from 10:00 a.m. to 4:00 p.m.
- Non-motorized water sports (bogie boards & kayaks)
- Daily entertainment and activities program
- Gratuities and taxes

It is not allowed to reserve beach chairs. Please be informed that items left unattended for a period of 60 minutes will be stored by our Security staff in the lost and found department.

As you know, the All-Inclusive plan includes gratuities. However, if you think the service of our staff has exceeded your expectations, please feel free to extend an extra tip as they are allowed to receive them.

Our check-in time is at 3:00 p.m. and check-out is at 12:00 p.m. with a tolerance of 30 minutes. Late check out requests are permitted under prior notice. Should you need to extend your check out time, please contact the Front Desk.

We sincerely hope you enjoy your stay.



Hoja membretada tamaño carta
Impresión en offset, papel bond blanco 120 g
Tintas: Pantone 7465 C y Pantone 447 C