The CDC (Centers for Disease Control and Prevention) requires negative COVID-19 tests for all passengers entering the United States.

What do I need to know?

At Velas Resorts we help you return home safely, providing you with all the necessary advice and medical support to comply with the regulations of your country.

A certified laboratory will perform the antigen test within the property, so that you won’t have to take any transportation. The result will be sent to your email in a maximum of 24 hours.

** If you want to take the PCR test, a certified hospital will come to the hotel to perform it and 24 hours before your check-out you will receive the result via email.

In both cases, the test result will be sent via email; this document will be the one you will present at the airline to board your flight back home.

Please note that in the highest percentage of cases the result is negative, as long as the regular security protocols have been followed.

What happens if the test is positive?

*** We will give you a 75% discount on the public rate to extend your reservation; also an extra suite will be offered for the people who obtain a positive result. The suites will be relocated to an area reserved for everyone's safety and tranquility, with services for you and your whole family.

If you wish, you can request visits or calls for medical follow-up with the best hospitals in the area. The hotel will provide you with an oximeter and thermometer in your suite for constant monitoring.

We will continue to provide you with regular accommodation services until a second test indicates a negative result and you can return home.

In both cases, the test result will be sent via email; this document will be the one you will present at the airline to board your flight back home.

Please note that in the highest percentage of cases the result is negative, as long as the regular security protocols have been followed.

ANTIGEN TEST Mandatory for USA (PCR optional)

✓ Included for all USA, Central, and South America citizens

Hours and availability: Daily from 9:00 a.m. to 6:00 p.m.
Result: It will be sent via email in a maximum of 24 hours.

** The antigen test is mandatory for the United States; it will be applied at no cost only to US residents traveling from and to the United States, with a minimum stay of 3 nights. The test is also included for residents of Central and South America (please ask for the specific requirements of your country as they may vary). It is not included for members of Velas Vallarta. The cost inside the property is $800 MXN (subject to change without prior notice) Exchange rate: $20 MXN. **The PCR test is optional for the United States and mandatory for Canada and South America. ***Additional accommodation and necessary medical services will be at the guest’s expense. In order to occupy the courtesy suite, it is required to pay for an additional suite with the 75% discount. We have alliances with the most prestigious hospitals in the area.

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