



# GRAND VELAS

Riviera Maya

BEYOND ALL INCLUSIVE, BEYOND ALL COMPARE™



## FAMILY & FRIENDS

### Added Values

- Personalized group check-in with signature welcome beverages and 3-minute back massages
- Personalized welcome note in suite upon arrival
- Personalized and special welcome amenity for group leader or VIP
- \$50 USD Spa credit per adult per night (not accumulative or transferable)\*<sup>1</sup>
- One semi-private dinner in fine dining restaurant with set menu\*<sup>2</sup>
- Suite upgrade for group leader or VIP\*<sup>3</sup>
- For every 10 paid suites, receive 1 complimentary extra suite (applicable for 2 or 3-night stays only)\*<sup>4</sup>
- Certified Group Coordinator

#### TERMS AND CONDITIONS

**1. Spa credit:** Not accumulative, refundable or transferable. Valid only for treatments of 50+ minutes. Does not hold any cash or commercial value, and may not be redeemed for cash or other credit. It is not combinable with any other promotions or consortia benefits and is not applicable towards the following: hydrotherapy circuit, beauty salon services or Spa boutique products. The credit have pre-assigned application that may not be modified or combined with any other resort credit.

**2. Semi-private dinner in fine dining restaurant with set menu:** Frida (Mexican cuisine); Lucca (traditional Italian cuisine); or Sen Lin (Asian fusion cuisine), for maximum 40 guests.

**3.** Upgrade applies with a minimum of 6 suites paid for a minimum of 3-night stays. It only applies on the following categories: Zen Grand to Zen Grand Pool, Ambassador to Ambassador Pool or Ambassador Pool to Grand Class. **4.** Complimentary suites will apply only to the leading or lowest suite category in double or single occupancy. There is a maximum of 3 complimentary suites for 2 or 3 nights per group. Complimentary extra suites apply as below:

Deposit over the total rooms revenue	Number of nights for extra suite with a MLOS of a 2-5 nights	Number of nights for extra suite with a MLOS of a 6 nights or more
Every 10	2 complimentary nights	3 complimentary nights

## Blackout dates for complimentary nights:

President's Week	Feb 13th - 20th, 2016
Spring Break and Easter week	Mar 18th - Apr 3rd, 2016
Christmas and New Year's Eve	Dec 24th, 2015/2016 - Jan 3rd, 2016/2017
One-month restriction   Specific suite category: Ambassador Suite Ocean View	July 1st - 31st, 2016

## Contracts of 6 to 33 suites

2 nights MLOS

<b>Deposit Policy</b>	<ul style="list-style-type: none"> <li>\$50 USD per adult per suite. Save the date: non-refundable by TBA date. It will apply towards final payment.</li> </ul>
<b>Payment Policy</b>	<ul style="list-style-type: none"> <li>Full payment: 60 days prior to arrival.</li> </ul>
<b>Attrition Notice</b>	<ul style="list-style-type: none"> <li>90 - 61 days prior to arrival: 15% - without charge - except deposit.</li> <li>60 - 31 days prior to arrival: 5% - 1 night penalty (deposit is included in this penalty).</li> <li>30 - 0 days prior to arrival: All rooms cancelled will be charged for all nights originally booked.</li> </ul>
<b>Cancellation Notice</b>	<ul style="list-style-type: none"> <li>90 - 61 days prior to arrival: Save the date deposit.</li> <li>60 - 31 days prior to arrival: Complete cancellation will result in 2-nights penalty.</li> <li>30 - 0 days prior to arrival: 100% of total room block.</li> </ul>

## Contracts of 34-65 suites

2 nights MLOS

<b>Deposit Policy</b>	<ul style="list-style-type: none"> <li>\$50 USD per adult per suite. Save the date: Non-refundable by TBA date. It will apply towards final payment.</li> </ul>
<b>Payment Policy</b>	<ul style="list-style-type: none"> <li>Payment 1: Save the date upon signature.</li> <li>Payment 2: 50% - 120 days prior arrival.</li> <li>Final payment: Full payment - 60 days prior to arrival.</li> </ul>
<b>Attrition Notice</b>	<ul style="list-style-type: none"> <li>120 - 91 days prior to arrival: 10% - without charge - except deposit.</li> <li>90 - 46 days prior to arrival: 10% - 1 night penalty (deposit is included in this penalty).</li> <li>45 - 0 days prior to arrival: All rooms cancelled will be charged for all nights originally booked.</li> </ul>
<b>Cancellation Notice</b>	<ul style="list-style-type: none"> <li>120 - 91 days prior to arrival: Save the date deposit.</li> <li>90 - 46 days prior to arrival: Complete cancellation will result in a 2-nights penalty.</li> <li>45 - 0 days prior to arrival: 100% of total room block.</li> </ul>

### DETAILS TO LOAD

Booking window: Open.

Travel window: October 27th, 2015 – December 23rd, 2017.

## Blackout dates group concessions:

- December 24th, 2015 - January 3rd, 2016.
- December 24th, 2016 - January 3rd, 2017.
- December 24th, 2017 - January 3rd, 2018.



For document updates please visit:  
[velasresorts.com/added-values/gvrm](http://velasresorts.com/added-values/gvrm)